



Dear Guest,

Thank you for choosing Midleton Park Hotel. We always believe in making your stay an enjoyable one whilst aiming to deliver a first class quality service. Our team are here to assist you during your stay, and should you have any queries or concerns, please do not hesitate to approach any member of our team or to contact the Manager on duty via Reception.

For your convenience, the Hotel Guest Directory provides a guide to the Hotel facilities and local information.

The town centre of Midleton is just a few minutes' walk from the hotel where you will find many shops, bars, restaurants and a selection of local amenities. If you require directions or any other specific information, please contact Reception.

We hope you have a pleasant stay with us and thank you for choosing Midleton Park Hotel.

We look forward to welcoming you back in the near future.

Kind Regards,
Ken Moore
General Manager





GUEST DIRECTORY

Baby Changing Facilities:

Baby changing facilities are available in both the Lobby & our Leisure Centre.

Bar (Park 89 - Bar & Bistro Opening Hours):

Monday – Thursday: 9am – 11:30pm (food served until 9pm)

Friday: 9am – 12.30am (food served until 9pm)

Saturday: 9am – 12:30am (food served until 9pm)

Sunday: 9am – 11:00pm (food served until 9pm)

Breakfast:

Breakfast is served in our Maltings Restaurant on the Ground Floor of the Hotel from 7am – 10am from Monday - Friday and from 8am to 10:30am on Saturday & Sundays. You will find a Room Service Breakfast Order form and menu in the Guest Directory. Please complete this form before returning it and place it outside the door before 4am to ensure prompt service.

The prices are: Full Irish Breakfast: €12.95 per person and

Continental Breakfast: €10.95 per person.

Room Service Delivery Charge: €5 per person

Car Parking:

Parking is within the Hotel grounds and is complimentary for our Guests.

Carvery:

Carvery is served daily in Park89 Bar & Bistro.

Mon - Sat:

12 noon - 2:30pm

Sun:

12 noon - 3:30pm





Check-In/Check-Out:

Check-In begins at 4pm. Check out is by 12 noon. To arrange a late check out, please contact Reception on Ext. 0.

Church Service:

These times may be subject to seasonal change. Please confirm with Reception. St. John the Baptist Church is approximately 5 minutes' walk from the Hotel while Church of the Most Holy Rosary is approximately 10 minutes' walk from the Hotel, Church of the Most Holy Rosary: Weekdays: 8am & 10am Saturday: 10am & 6:10pm Sunday: 9am, 10:30am & 12 noon. Bank Holidays: 10am St. John the Baptist: Sunday: 11am.

Cinema:

The Gate Cinema Midleton is a 5 Screen Cinema located in the Market Green Centre, approximately 3 minutes' walk from the Hotel. For current listings please call 021 4630066 or visit www.gatecinemas.com.

Dinner:

Our All Day Menu is served daily from 3pm. Booking is advised to guarantee a table at your desired time. Please contact Reception on Ext. 0.

Doctor:

For information on local GP or Hospital services, please contact Reception on Ext 0.

Do Not Disturb:

If you do not wish to be disturbed, please hang the 'Do Not Disturb' sign provided on the door handle outside your room. If you do not wish to receive telephone calls, please contact Reception on Ext. 0.





Dry Cleaning, Laundry & Pressing:

We are pleased to offer laundry & pressing services. We offer same day cleaning service - items must be received at Reception before 9am on that day. This service is not available on Sunday & Bank Holidays. Please place laundry in bag, which may be found in the drawer in the vanity unit.

Electricity:

The electrical current is 220 volts. Rooms may require your key card to generate the electricity. Insert your key card in the white box inside your door. For assistance, please contact Reception on Ext. 0.

Emergency:

Should an emergency arise, please dial Ext. 0 immediately to state the type of emergency and your location. A Fire Alarm Test is carried out every Tuesday at 11am.

Environment:

Please place all papers on your desk for recycling and the rest of your recyclables in the dustbin. If you would like your towels to be replaced daily, please place the used towels in the bath.

Fan:

To arrange a fan for your room, please contact Reception on Ext. 0.

Florist:

If you would like to purchase or send flowers, please contact Reception on Ext. 0.

Housekeeping:

Should you require additional pillows, blankets or other services, please contact Reception on Ext. 0.

Ice:

If you require ice, please contact Reception on Ext. 0.





Internet Access:

We provide complimentary high speed Wi-Fi internet access in all rooms and public areas.

Iron/Ironing Board:

You will find an iron and ironing board in your wardrobe. For instructions on how to use, please see notes located on the inside cabinet or dial Ext. 0 for assistance.

Kettle/Tea Bags/Sugar:

All rooms contain tea or coffee making facilities. Should you require any additional cups, sugar or teabags, please contact Reception on Ext. 0.

Key Cards:

Your key card is electronically encoded and for your security the room number is not indicated on the card. Should you lose your card, please inform Reception on Ext. 0 immediately - a new card will then be issued to you, while the old one will be cancelled automatically. On the day of your departure the card will cease to work after 12 noon. Should you wish to use your room after this time, please contact Reception on Ext 0.





Leisure Club – Talbot Fitness Midleton:

The Leisure Club access is located on the Ground Floor. For directions, please contact Reception on Ext. 0.

Opening Times: Monday – Friday: 6am– 10pm

Saturday, Sunday & Bank Holidays: 8am– 9pm

Children’s Times: 10am– 7pm

Leisure Club (Information):

Trainers and athletic wear must be worn in the gym.

If you have any illnesses/injuries, please advise a member of staff.

Swimming caps must be worn in the Swimming Pool. These are available at our Leisure Club Reception.

Complimentary towels are available at our Leisure Club Reception.

Lockers are provided in the Leisure Club - please present your room key.

Children under 16 years must be accompanied by an adult.

Wheelchair users please contact Reception on Ext. 0 for more information.

Lost and Found:

If you have lost or found a personal item, please contact Reception on Ext. 0.

Luggage:

If you require assistance with your luggage, please contact Reception on Ext. 0.

Mail:

Please drop outgoing mail to Reception and it will be posted within 24 hours.

Maps & Tourist Leaflets:

A Midleton town map and leaflet of tourist information may be found in the information stand located at Reception.





Meeting & Events:

Our Meetings & Events team will be pleased to help you arrange any meeting, conference, family occasion, wedding, lunch or dinner. We have 3 meeting spaces that can cater for up to 250 guests. Please contact our team on Ext. 200 during Office Hours (Mon – Fri 9am – 5:30pm) or Ext. 0 for assistance during out of office hours.

Pets:

Pets are not permitted in the Hotel. Exceptions are made only for Guide Dogs or for dogs assisting law enforcement officials while performing their duties.

Photocopying:

This is available at Reception, please contact Ext. 0 for more information.

Public Transport:

You can find the timetable for the buses to Cork at www.buseireann.ie or please contact Ext. 0 for more information.

Refrigerator:

If you would like to have an item refrigerated, please contact reception on Ext. 0 and we can store it in our fridge for you until required.

Room Service:

Room Service is available throughout the day – please see Room Service Menu at the back of this Guest Directory and Dial Ext. 0 to place your order. A room tray charge of €5 applies for food orders and €2.50 for drinks orders.

Shopping:

For local shopping information, please contact Reception on Ext. 0.



**Shower Gel:**

Our Revive Spa Easy Press Body Wash and Conditioning Shampoos contain EcoPure, an organic additive which makes the bottles biodegradable, avoiding pollution, another step on our journey to being a more sustainable hotel.

Smoking:

A smoking area is located at the main entrance to the hotel and near the entrance to the Park 89 Bar & Bistro.

We are a non-smoking hotel & please note that if you smoke in one of our Bedrooms a €150 charge will be added to your bill to cover the cost of cleaning.

Taxi:

Should you require a taxi, please contact Reception on Ext. 0.

Telephone:

Local Calls: Dial 9+ phone number.

International Calls: Dial 9+ country code and phone number.

Room to Room Calls: Dial the room number you require.

Turndown Service:

Turndown service is available upon request, please contact Reception on Ext. 0.

Wake Up Calls:

Should you require a personal wake up call, please contact Reception on Ext. 0.





Water:

Our Uisce (Irish for water) water cartons are Eco Friendly and 100% Recyclable, another step on our journey to being a more sustainable hotel.

Weddings:

We have a great reputation as being one of the best Wedding venues in East Cork. We have packages to cater for small, intimate weddings or for the larger traditional receptions. Martina, our Wedding Co-ordinator, takes great pride in making your day the most special day of your life! We have earned an outstanding reputation for weddings here in East Cork for delivering excellence, through our facilities, service, and food. Please contact our team on Ext. 200 during Office Hours (Mon – Fri 9am – 5:30pm) or Ext. 0 for assistance from a Manager on duty during out of office hours.

Website:

Visit us online at www.midletonpark.com and you can also view our sister Hotels at www.talbotcollection.ie.

